

Ehab Elagaty (Bobb)

Profile

- ✓ +22 Years of **General IT** experience in Consulting / Training / Testing / Support / Development with Sales / Marketing / Management / Account Management / Project Management Experience.
- ✓ +13 Years of experience in **SAP** (HCM/HR, along with other areas like FI, BI/BW, PM, PS, CS, CATS, Solution Manager, ABAP, LSMW, MRS)
- ✓ +10 Years of experience in Training, mainly in **SAP Training** (Training Management, Change Management, Training Delivery, Development of Training Materials and Demos using LMS Systems & Tools such as SAP TEM (Training & Event Management), InfoPak, RWD, uPerform, WPB (Work Performance Builder) known now as SEN (SAP Enable Now), Captivate, SnagIt, WebEx, Zoom, CW (Compliance Wire), Saba, ReSite, SAP Tutor.
- ✓ Several International SAP Implementation / Upgrade / Rollout Projects in **Australia, Qatar, Saudi Arabia, Egypt.**
- ✓ Worked with Leading **Service Providers** such as SAP MENA, HP, RWD, CIC for Major **Clients** such as Medtronic, Coles Group, Qatar Petroleum, SAMA (Saudi Arabian Monetary Authority / Saudi Central Bank), Saudi Airlines, Saudi Electricity, Marafiq/MaSa, TMG, Al-Mansour Automotive Chevrolet.
- ✓ Several **Industries** such as Banking, Oil & Gas, Utilities, Aviation, Medical, Telecommunication, Real Estate, Education, IT, Travel and Automotive.
- ✓ Several different SAP **solution systems** and modules such as S/4HANA, Fiori, ECC, FI, HCM/HR, PM, MM, PP), SAP Banking, ISU (Oil & Gas), SRM, CRM, SCM, MRS (Multiresource Scheduling), Work Manager and Solution Manager.
- ✓ **SAP Testing** experience using Mercury Quality Center, Defining Requirements, Creating Test Cases, Test Scripts, Test Sets and Managing Defects
- ✓ Excellent Communication, Interpersonal & Leadership Skills, Ability to Communicate with all Levels (Management, Team Members, End-Users, Customers, Clients)
- ✓ Ability to write High-Level Technical Documentations as well as End-User Manuals
- ✓ Advanced Reporting / Data Analysis / MS Excel / MS Access Skills.
- ✓ Advocate for Efficiency, Automation and Time Saving
- ✓ Interested in moving into SAP **Project Administration** and **SAP Recruitment/Resourcing**.

Employment Overview

Jan 2019	SAP Education / Training Consultant	SAMA via SAP MENA (Middle East & N. Africa)	<i>Riyadh</i>
Nov 2018	SAP MRS / Work Manager Training Consultant	Marafiq via SAP MENA (Middle East & N. Africa)	<i>Jubail</i>
Jan 2017	Freelancer	Self Employed	<i>Syd/Melb</i>
Jul 2016	SAP Training & Role Management / Reporting Lead	Medtronic	<i>Sydney</i>
Jan 2016	Training Manager	ESIFA	<i>Melbourne</i>
Feb 2015	SAP Training Manager	Qatar Petroleum via HP	<i>Doha</i>
Mar 2014	Training Manager	ESIFA	<i>Melbourne</i>
Sep 2010	SAP Training Manager	Saudi Electricity via HP	<i>Khobar</i>
Nov 2009	Training Program Manager	MILE	<i>Jeddah</i>
May 2008	SAP HCM/BI/FI Trainer/Lead/Support	Saudi Airlines via HP/RWD	<i>Jeddah</i>
Feb 2007	SAP Tester / System Analyst	Coles Group	<i>Melbourne</i>
May 2005	SAP HR/PS Consultant	Mansour Automotive/TMG via CIC	<i>Cairo</i>
Sep 2004	Field Technician	CRS Cash Register Systems	<i>Melbourne</i>
Jul 2004	Technical Support Engineer	Imceda Software	<i>Melbourne</i>
Jan 2004	Outbound Sales Consultant	Fairfax / The AGE	<i>Syd/Melb</i>
Oct 2001	Customer Relations / Developer	Talking Tech	<i>Sydney</i>
Apr 2001	Sales Support Engineer	Harvest Road	<i>Sydney</i>
Jan 2001	Support / System Administrator	Harvey World Travel	<i>Sydney</i>
Jul 2000	Web Globalisation Consultant	eTranslate	<i>Melbourne</i>
Apr 2000	2nd Level Tech Support	Telstra Bigpond	<i>Melbourne</i>
Oct 1999	Customer Service Representative	Ozemail	<i>Melbourne</i>
Apr 1998	Computer Technician	YNOT Computers	<i>Melbourne</i>
Jun 1996	Teacher Assistant	AIA (Australian International Academy)	<i>Melbourne</i>

Skills

- **SAP**
 - **Training & Change Management** Planning / Scheduling / Managing / Development / Delivery
 - **HCM/HR** Configuration / Testing / Training / Support in Personnel Administration / Organizational Management / Time Management / Payroll / Personnel Development / Ad-Hoc/SAP Query/HIS Reports
 - **FI-AP** Testing / Training / Support in Vendors MD, Invoices, Payments, Accounting Documents & Items
 - **BI/BW** Training Analysing BI Reports through the Web Application/BEx
 - **CS** Service Notifications / Service Orders / Warranty / Quotations
 - **Solution Manager** Project Administration / Landscape / Blueprint / Configuration / Issues / Road Maps
 - **CATS** Cross Application Time Sheets Configuration / Transferring to HR/CS/CO
 - **LSMW** Legacy System Migration Workbench and Batch Input Recoding
 - **ABAP** Basic Reporting
 - **Testing** using Mercury Quality Centre
- **Training Scheduling / LMS (Learning Management Systems) / Material Development Tools:**
 - SEN (SAP Enable Now), InfoPak, RWD, uPerform, WPB (Work Performance Builder), Captivate, SnagIt, WebEx, Zoom, CW (Compliance Wire), Saba, ReSite, SAP Tutor, SAP TEM (Training & Event Management)
- **Database & Reporting Development / Design / Administration / Programing**
 - MS Access Tables / Forms / Queries / Macros / VB Script / ODBC Links / Reports
 - SQL Server 2000 / MySQL / Oracle
 - Data Importing / Exporting / Reformatting / Manipulation / Backups / Restores / Analysis / Reports
 - HTML / VB / VBA Script / ASP / Java / JavaScript / C++ / COBOL / ABAP
- **Softwares / Applications / Tools**
 - MS (Power Point / Publisher / Project / Visio / Word / Excel / Outlook / Express / Exchange)
 - IIS / Lotus Notes / Cluster Servers / Virtual Machine
- **Leadership & Project Management**
- **System / Business Analysis**
- **Account/Project Management / Customer Service / Sales / Telemarketing / Advertising Online/Print**

Education & Courses

2015	Certificate IV - Training & Assessment TAE40110	Metro College of Technology	<i>Completed</i>
2008	Graduate Certificate in ERP Systems (SAP) <ul style="list-style-type: none">• Applications Programming Techniques ABAP• Enterprise Resource Planning Systems• Business Process Engineering Workflow• Client Server Technology	Victoria University (Online)	<i>Completed</i>
2005	SAP HR Courses <ul style="list-style-type: none">• Personnel Administration and Organizational Management• Configuration of Master Data, Time Recording, Time Evaluation and Payroll• Reporting in HR	CIC Certified IT Consultants (Self Study)	<i>Completed</i>
2002	Cert III Business Office Administration <ul style="list-style-type: none">• Basics of Accounting• Maintaining Daily Financial Records using MYOB	Yamuloong Group - Sydney	<i>Completed</i>
2000	3rd Yr. BSc. Computers & Mathematical Science	Victoria University of Technology	<i>Deferred</i>